

ORANGEBURG COUNTY

RFP FY16-0714

VOICE DATA AND INFRASTRUCTURE CABLE

ADDENDUM 3

7-1-2016

1 QUESTIONS

Q1. On behalf of A3 Communications we are responding to RFP #: FY16-0714. We formally request an extension to the question deadline on June 30th 10:00am to allow our engineers more time to review the documents. We appreciate your consideration.

A1. Due to scheduling this will not be possible.

Q2. Is a premise-based system required or will they consider hosted (some line items in the RFP were specific to premise-based systems

A2. Yes, hosted solutions are allowed however they must utilize dedicated none internet connections to the County.

Q3. Do they want to see rent, lease purchase or straight purchase for all hardware or see all three options?

A3. Straight purchase.

Q4. Do they have a list of all physical addresses where services are to be installed (we did not see that in the RFP) – just a list of all locations. Please provide addresses so we have confirmation that they are correct?

A4.

<i>Building</i>	<i>Building Address</i>
Administration	1437 Amelia St. Orangeburg, SC 29115
County Courthouse	1406 Amelia St. Orangeburg, SC 29115
Sheriff Department	1520 Ellis Ave. Orangeburg, SC 29118
Magistrate/Traffic Court	1540 Ellis Ave. Orangeburg, SC 29118
Emergency Services	1558 Ellis Ave. Orangeburg, SC 29118
Animal Control	1596 Ellis Ave. Orangeburg, SC 29118
Public Works (Building in construction phase)	1584 Ellis Ave. Orangeburg, SC 29118
Library	510 Louis St. Orangeburg, SC 29115
CID	1032 Chestnut St. Orangeburg, SC 29115

Q5. Will a bidding firm be disqualified if they do not have a direct 600 cable reference for their particular firm?

A5. No.

- Q6. During our site meeting we were told to request Word or Excel versions of all the relevant documents that we need to fill out. Please provide those. I did see on page 3 just under K the 2 item states that a soft copy of the Cost Worksheet was posted. I don't know if I am going to the correct location or not but the cost worksheet I downloaded is a PDF. Can I have the Excel file?
- A6. Excel file will be posted.
- Q7. On the Pricing Sheet the 3rd item request 12-foot minimum long handset cords for all phones. Our Standard Handset Cord seems to extend to approximately 12 feet, may be just shy of that length. Is that satisfactory?
- A7. Yes.
- Q8. Does the Local Area Network Pricing Section include the UPS and the Data Switches as a single price or should they be broken out?
- A8. Yes. Provide UPS itemization with Bill of Material.
- Q9. The RFP states the need for ACD functionality but I don't see an ACD Agent Quantity listed. Did I miss it or is this a future need?
- A9. There are not any agents at present. We are looking for basic ACD hunting feature no reports required.
- Q10. On the top of page 13 of the Voice Communications Section 2.10. A. 2 – Total equipped Fax Ports (4) capacity (8). – Is this a request for a fax server to deliver inbound faxes into Email? Is there any outbound fax from the desk requirement?
- A10. We would expect the fax ports could be used for outbound as well.
- Q11. CCS Cabling, Inc. would like to use a Hubbell Premise Wiring solution for the complete cable and connectivity solution for our proposal, by doing so Hubbell Inc. will provide a 25 year manufactures warranty guarantee for all Hubbell cable and connectivity products. May we use Hubbell as a substitution for the cable and connectivity solution?
- A11. We are unable to determine whether this product meets specifications at this time. Provide products as specified. Approval if any for alternate products would be determined after contact award during the product submittal phase of the project.
- Q12. What are the existing fiber and copper cross-connects between the buildings? And will these existing fiber optic cables need to be moved and installed into the new frames? Or can they be extended with just patch cords to the new frames?
- A12. Existing fiber connections will be reused and can be extended using patch cords. There is no copper connections between the buildings.
- Q13. The existing cabling that is not a part of the new cable system, are we to test and certify that those cables will meet the requirements of the new cable systems? And are we to replace any cables that do not pass or meet the new system requirements?
- A13. No

- Q14. When performing the demolition of the old cable plant are we required to remove all of the pathways such as the J-Hooks, surface mount conduits and EMT conduits ...etc.??
- A14. No, existing J-hooks, surface raceway and EMT conduit are to remain in place.
- Q15. Are the existing cameras to be left on their current cables or are we to replace them with new category # 6 or 6A cables?.
- A15. Existing Security Camera's will be left on their current cabling infrastructure.
- Q16. On the drawing T501 it shows in figure 6 a 12 Strand 50u OM3 MM Fiber Optic cable running from the MER to TR #2, Where is the building that the MER resides in? And is there an existing pathway to get the backbone cable through?
- A16. The MER is located in the EOC portion of the building. The cable will be run through the ceiling between the two locations and may require sleeves through sheet rock firewalls.
- Q17. There are several MER's that will require 4" sleeves where cores through the floor of the building are shown on plans, is the contractor responsible for these being installed or is the county going to have them done?
- A17. The Contractor is responsible for all cores.
- Q18. Does each MER receive a Layer 3 switch?
- A18. Yes
- Q19. Under the pricing page, Local Area Network, are we to include wireless costs here as well? Do we break this out by location?
- A19. No, wireless is not included in this project.
- Q20. Do soft fax ports need to be inbound only or work inbound/outbound?
- A20. Fax ports are to support inbound and outbound.
- Q21. If outbound fax on the soft ports is required, how many users would use this feature?
- A21. All voice mail users.
- Q21. Is there a performance bond required for this RFP? What are the insurance requirements?
- A22. Yes, a performance bond will be required.
- Q23. Is fax support definitively required on the PSTN PRI circuits?
- A23. Faxing is required in the County. If you have an alternate solution, please provide details and cost in the exceptions section.
- Q24. Please clarify how you want certain sections of the RFP answered. Are there certain sections where you assume that the bidder has read and will comply with the stated terms, unless noted on the exceptions page, and certain other sections where you want more granularity or a more specific "read and comply" response, or feature

description, most notably in Sections 27 21 00 (Network Electronics and UPS Systems) and Section 27 30 00 (Voice Communications)

- A24. We assume that the that the bidder has read and will comply with the stated terms and specifications unless listed on the exceptions page. We do not need any additional granularity.