

Request for Proposal FY12-0421 VOICE OVER IP TELEPHONE SYSTEM

Addendum No: Addendum No.: 2 (herein referred to as "Addendum")

This Addendum revises the above-described procurement, and is hereby incorporated and made a part of the above-described procurement as if the Addendum had been included in the original procurement documents. Addendum posted on website at www.orangeburgcounty.org – Purchasing/Bids - Solicitations – Questions/Responses received by April 12, 2012 by or before 10:00 a.m.

Question 1. The "main switchboard" and "two smaller switchboards" -- are these three phones included in your configuration count for either "130 basic ip sets" or "20 sets for managers"?

Response 1. Yes

Question 2. Are you requesting "side car" or "add-on modules" to display "busy station status" and "direct station selection" for the operators? Or would you prefer that functionality be provided on the computer screen of the operators?

Response 2 Computer Screen is fine

Question 3. Have you determined the number of analog ports for fax machine extensions and security lines? We do not typically recommend using analog station ports for security lines, as loss of power to the pbx will result in the security devices being non-functioning...

Response 3. We currently have 14 faxes and 3 modems so if these can be done through VoIP then none. If not we will need to keep these as analog. The security system and one fax which are separate from the current system will stay separate and analog.

Question 4. Do you wish to have advanced functionality for the "managers" compared to others?

Response 4 Some. This will be looked at individually (per user / phone) later if needed.

Question 5. Will we or you provide the additional floor mount data rack to house the new phone system? The present rack does not have sufficient rack space for a new ip telephone system. Do we need to quote that rack, wire manager, etc.?

Response 5. We will provide rack as needed.

Question 6. Will Cat5e or Cat6 network jacks with PoE be available at all locations where phones are to be located?

Response 6. Yes

Question 7. Can you please describe the winning bidder's responsibility regarding wiring?

Response 7. No wiring is needed. Cat 5E is in place now. If any wiring is found that needs replacement we will take care of it.

Question 8. Will the Brocade POE Lan switches be 10/100mb or 10/100/1000 (gigabit)?? In other words, do you want IP phones that will support 10/100 throughput or gigabit throughput?

Response 8. That is correct.

Question 9. While Hummingbird Networks can offer our bid, must wiring be included? I can make recommendations or research for you, but would like to know if we can refrain from the wiring component of this bid.

Response 9. Please refer to Response 7.

Question 10. SC DHEC Region 5 and Orangeburg County can buy computer hardware and software off State Contract for less than we, as vendors, can buy equipment to resell to you. Would it be acceptable for a vendor to provide the specifications for a server in the RFP response and have DHEC buy it off State Contract? It would easily save several hundred dollars in cost to SC DHEC Region 5.

Response 10. Please see and refer to Certification of Exceptions Form included in this RFP package